



Care Guidelines for Product Finishes

As with many coated surfaces regular cleaning will extend the life of the surface and retain its appearance.

Cleaning should be conducted routinely following the guidelines as detailed below.

Be sure to read all manufacturer's directions on any cleaning materials used to make sure it is safe for use on the products surface. It is recommended that a small test area be checked first.

Powder Coated Finish

- Clean using a soft clean cloth with a diluted solution of mild liquid detergent and warm water, avoid excessively hot solutions.
- DO NOT use strong solvent-based cleaners.
- DO NOT use abrasive cleaning tools on the surface.

Chrome Plated Finish

- Avoid allowing dirt to build up on the plated finish for long periods of time.
- Clean using a soft clean cloth with a diluted solution of mild liquid detergent and warm water, avoid excessively hot solutions.
- DO NOT use abrasive chrome polishes.
- DO NOT use abrasive cleaners that can scratch and dull metallic finishes.
- **PREVENT** undiluted liquid detergents from coming into direct contact with the metal, as it can damage the finish.

Stainless Steel Finish

- Clean using a soft clean cloth with a dilute solution of mild liquid detergent and warm water, avoid excessively hot solutions.
- For more stubborn dirt or stains, use mild non-scratching abrasing powders such as typical household cleaners.
 These can be used with warm water, bristle brushes, sponges or clean cloths.
- For more aggressive cleaning a small amount of vinegar can be added to the powder.
- Cleaning should always be immediately followed by rinsing in clean hot water and the surface then wiped completely with a dry cloth.
- Carbon steel brushes and steel wool should be avoided as they may leave particles embedded in the surface, which can lead to rusting.

Brass Finish

- Lacquered brass products should only be cleaned with a damp cloth and then wiped with a wax polish to provide an extra layer of protection.
- Under NO circumstances should a metal cleaning polish be used, as this will destroy the lacquer.
- Over time the lacquer, however, will start to deteriorate.
 When this happens it needs to be completely removed with a lacquer or paint stripper. After this the brass will need to be polished regularly with a metal polish such as Brasso.
- Un-lacquered brass products will need to be regularly polished from the time of purchase.
- Stainless brass products only require an occasional wipe clean with a damp cloth to remove excess dirt.

Cassette-Webbing Care

- Clean using a soft clean cloth with a diluted solution of mild liquid detergent and warm water.
- For more aggressive cleaning use a typical household fabric cleaner but avoid soaking the webbing during cleaning.
- **DO NOT** use abrasive cleaning tools on the surface of the webbing.

Magnetic Base Floor Plate Care

- It is recommended that care is taken with cleaning machines around the plates as they may become loose over a period of time.
- Splash contact with most solvents should not cause an issue to the adhesive used to mount the floor plate.
- Continuous submersion in products such as MEK, gasoline and Isopropyl alcohol will weaken the bond more than most other solvents.

Should you require any further information please contact

Service Telephone Number: 01908 68 4777

 $\hbox{E-mail: service} @ tensator.com$

 MILTON KEYNES
 NEW YORK

 +44 1908 684 600
 +1 800 441 0019

DUBAI +971 4 2997 228 **PARIS** +33 1 43 09 85 00 FRANKFURT +49 69 3003 89 010 **WROCLAW** +48 71 359 3800